RAPID CARE Group

numina™ MedLegal

SORTVAULT MRR

A next-generation platform and visual dashboard powered by AI that transforms how medical records are organized, reviewed and managed

SortVault makes medical record reviews simple, efficient, reliable and stress-free!

At the core of our values is the desire to continually improve the experience of reviewing medical records into something simpler and more efficient. Rapid Care's domain expertise and deeper collaboration with clients enabled us to create SortVault to transform the way in which medical records are organized, reviewed and managed in this digital age.

Use Cases

Markets served include insurance, workers comp, SSDI advocacy, underwriting and claims arenas, along with audit, compliance, legal, IME, peer review, and research institutions.

Digital Document Processing

SortVault allows for secure extraction and digitization of rich content from your documents. We leverage advanced data extraction tools to convert digitized documents into digitized data – be it record sets or any other item of interest. SortVault leverages AI technologies to assure high levels of data quality and integrity.

Data Discovery

Organize, sort, search and visualize 360° views of your business data – all in real time, enabled by the **SortVault Analytics Module (SVAM)**. Gain complete visibility into your key business processes and deeper insights into business metrices. Leverage actionable intelligence enabled by SVAM to make timely, informed decisions on your case to improve business outcomes.

Digital Collaboration

Engage with stakeholders using SortVault next generation digital collaboration tools in real-time. Share information through the secure **SortVault collaboration portal** to orchestrate business processes in real time. Connect with your partners and your stakeholders seamlessly based on personalized workflows to maximize their engagement experience.
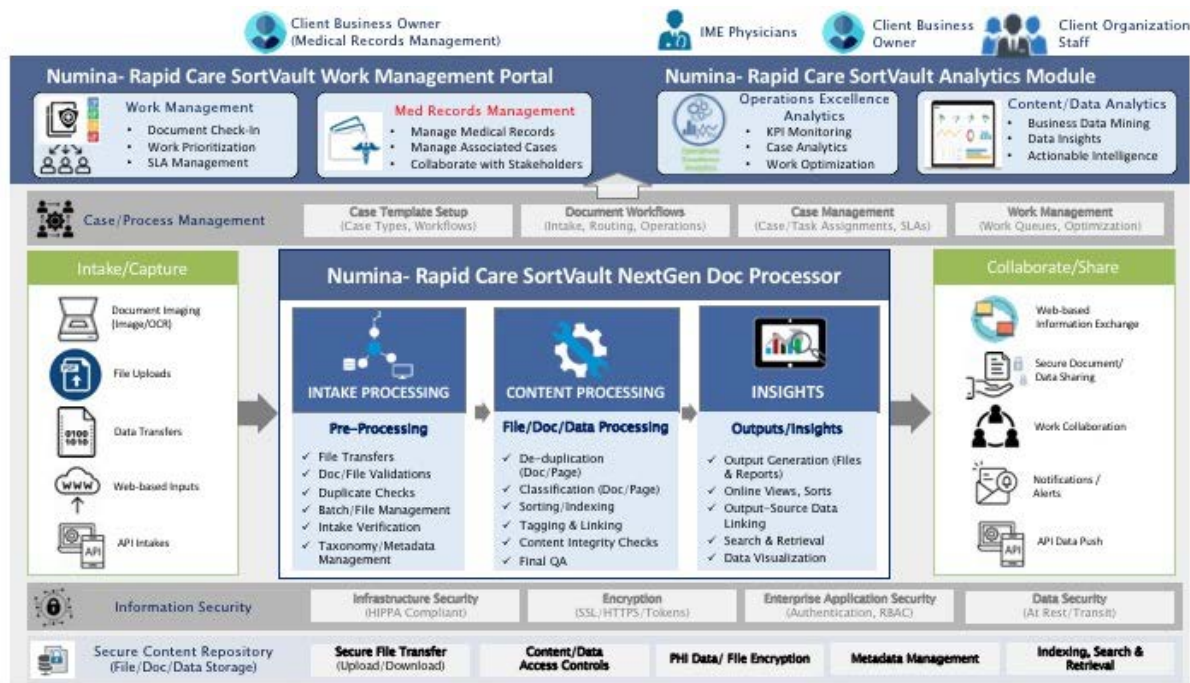
KEY FEATURES

- Digital Document processing tools for extracting, curating, sorting, searching and retrieving data

- Secure Collaboration Portal for exchanging business data with your stakeholders in real-time

- Intuitive, next generation user interface for quicker user adoption and maximizing stakeholder experience

- Concise data presentation and interactive visual tools for faster decision making

- Deeper insights through powerful data visualization for timely interventions

- Medical records classification and analytics processing to generate granular medical record intelligence

KEY BENEFITS

✓ Secure access to digitized data and documents

✓ Improved operational efficiency

✓ Sort, search, visualize and share review records at will

✓ Timely, data-driven operational decisions for improved case outcomes

✓ Enhanced data accuracy and integrity

✓ Explore digital data to gain deeper insights

866.879.5028 • www.numinamedlegal.com • www.rapidcare.ai

SortVault MRR Digital Record Retrieval

Rapid Care's Records & E-Discovery [RED] Teams assist you with managing order requests for records via subpoena or patient authorization or court order, received via fax, e-mail or online. While **RED** Teams can work with your Record Retrieval application, they have supported managing order requests with applications including RB9, MR8Web, Sirus, SDT, and VDT, thriving in a fast paced work environment with a consistent record of achieving strategic targets for all stakeholders.

Rapid Care record retrieval support and focus areas:
- review and entry of the order request into the Record Retrieval application
- verify all elements of the order request
- verify authorization, create authorization
- add pertinent information to the request and special instructions
- complete processing of request
- create Custodian Packet for every part of the request, including hospital splits
- handle exceptions and rejects
- submit Custodian Packets into the repository for being mailed out
- download retrieved records
- verify records against each request
- check quality, delete blank and out-of-range records
- identify co-mingled records and other exceptions per protocol
- identify additional Providers of care to request records from
- generate reports as appropriate
- process incoming radiology images and pathology slides
- identify type of study and create breakdown
- verify key information, split volumes, and manage other special handling of records per client request
- research order notes, status logs and client preferences to assist responding to client queries

Associated focus areas delivered by dedicated teams, automatically available to clients and other stakeholders over SortVault: **Billing** to third parties and insurance carriers • **Intellectual Property depositions** • Keyword search enabled **transcripts** of hearings, meetings, mobile device recordings, dispatch calls, call center recording, sworn testimony sessions, and interviews • *EasyDictate Mobile App and EasyDictate Web* for **centralized repository of audio recordings** of hearings, meetings, mobile device recordings, dispatch calls, call center recording, sworn testimony and their transcripts for in-house counsel and legal team review • Customized medical records **summaries** with keyword search, chronology, hyperlink and analysis